



F.No.18/NRCP/09-10/Equip

Date: 16.10.2017

Sub : TENDER FOR Annual Maintenance Contract for Chiller, Freezer, Walking Cooler and Low Temperature Maintenance Facilities.

Last Date of Submission of Online Tender in CPP Portal: 07.11.2017 upto 4.00 PM

Opening Date of Online Tender: 08.11.2017, 4.15 PM onwards.

Tender Fees: Rs. 500.00 (Non Refundable) in the shape of Demand Draft.

EMD: Rs. 2500.00 (Refundable) in the shape of Demand Draft/PBG/ FDR.

Online bids are invited from the reputed firms under two bid system i.e Technical Bid and Financial (BOQ) Bid for Annual Maintenance Contract for the following items installed in the O/o NRC ON PIG, ICAR, RANI, GUWAHATI-781131:-

| Sl. No. | Model | Description | Component Sl. No. | Capacity | Date of Installation |
|---|-----------------|--|-------------------|-----------|----------------------|
| R&D Pork processing plant | | | | | |
| 1. | LGZ088S10D | Blue Star/ Danfoss-(-20 ⁰ C) Freezer | 190006307089 | 20000 BTU | 03-03-2010 |
| 2. | RUAH-01012 KPC | Blue Star- Chiller (+4 ⁰ C) | 8648005 | 10000 BTU | 03-03-2010 |
| 3. | MHWE-361 RBK | Megasplit AC Blue Star B-series | 9000018 | 3 Tons | 03-03-2010 |
| 4. | MHWE-361 RBK | Megasplit AC Blue Star B-series | 9000016 | 3 Tons | 03-03-2010 |
| 5. | MHWE-361 RBK | Megasplit AC Blue Star B-series | 9000014 | 3Tons | 03-03-2010 |
| Artificial Insemination laboratory | | | | | |
| 6. | RUAH -01012 KPC | Blue Star- Walk-in Cooler (4 ⁰ -15 ⁰ C) | 7648008 | 10000 BTU | 03-02-2011 |

Terms & Conditions for Submission of Tenders.

1. Tenders/Quotations shall be submitted only by online mode through Central Public Procurement Portal at <https://eprocure.gov.in/eprocure/app>.
2. Tender should be submitted Against each item by online mode through Central Public Procurement Portal at <https://eprocure.gov.in/eprocure/app>.
3. Tenderers/Bidders after submission of their bids online through CPP Portal must submit Hard Copy of all the submitted documents except Financial Bid (BOQ) alongwith Tender Fees and EMD which should reach at ICAR-NRC on Pig, Rani, Guwahati on or before 07.11.2017 failing which their tenders/bids will not be considered.
4. Manual/Offline bids will not be accepted under any circumstances from the Bidders/Tenderers who had not submitted their bids online through CPP Portal.
5. Online Tenders must be submitted at CPP portal on or before 4.00 PM, 07.11.2017.
6. Online Technical Bids will be opened on 08.11.2017,4.15 P.M.
7. Tenderers/bidders are requested to visit the above website regularly. Any changes/modifications in tender enquiry will be intimated by corrigendum through this website only.
8. The intending bidder should have a minimum of two years of experience in Annual Maintenance Contract field duly supported by documentary evidence as regards competence and goodwill.

9.The firm should have adequate qualified manpower having experience in the field.

10.Rate quoted for FOR NRCP, Rani, Guwahati.

11.The Firm should submit filled up Annexure-I (as enclosed) in their letter head alongwith their Technical Bid.

12.The tendering firm must be registered with the Tax Department and they must submit the GST Registration Certificate .

13. A copy of the terms and conditions duly signed by the tenderer in token of having understood and agreed to the same should be attached alongwith the tender.

14. Incomplete or conditional tenders will not be entertained. The firm whose tender is accepted will have to deposit 5% of the value of the contract as Performance Security Money in the form of PBG/DD/FDR/DD in favour of Director, NRC on Pig, Guwahati.

15. The firm should also furnish the details of Government Departments where they have completed the AMC in the proforma given below:

| Sl. No. | Name and Address of Govt. Department with Telephone Number | Details of the Equipment and Number | Period of Contract | Annual Contract Value (Rs.) |
|---------|--|-------------------------------------|--------------------|-----------------------------|
| | | | | |

16. For more details, Tender form/bidding documents may be downloaded from the Institute website www.nrcp.in and <https://eprocure.gov.in/eprocure/app>

Sd/-
(M. Besra)
Administrative Officer

Terms & Conditions of AMC Contract.

1. All equipment under contract shall be serviced four times during the contract period as per standard checklists. One of these services should be rendered, positively before the onset of summer to ensure trouble free working the plant during the summer. The next service should be rendered in the quarter after the summer season.
- 2. All breakdown calls should be attended to during the contract period.**
3. AMC shall include cost of all consumables and spare parts required for preventive maintenance of the units. Any exclusion(s)/items not covered under AMC shall be mentioned clearly in a separate Annexure.
4. Cost of labour required for undertaking AMC work should be borne by the firm.
5. All servicing & complaints must be attend by trained & qualified mechanics.

6. The services covered under the contract shall be rendered from Monday to Saturday during normal working hours of 9.30 A.M. to 4.30 P.M. No service shall be rendered on Sundays and public holidays unless and specially order to do so.
- 7. Interested firm(s) are advised to visit and inspect the relevant facilities before quoting the prices.**
- 8. Selected firm for the Contract shall have to sign an agreement with the Institute and have to deposit Security Money @ 5 % of the Order Value.**
9. Penalty for not attending the calls beyond 48 hours will be Rs. 100.00 per call per working day for any of the items covered under the contract.
10. AMC amount will be paid in 04 equal installments at the beginning of each quarter. However, 100% payment may be made on submission of equal amount PBG, which is to be valid throughout contract period.
11. In case the successful bidder(s) found in breach of any condition(s) of the tender at any stage, the legal action as per rules/laws shall be initiated against the agency concerned and the security money of the concerned firm may be forfeited.

Sd/-
(M. Besra)
Administrative Officer

Annexure I

Undertaking

(To be given by the tenderer in their letter Pad for “AMC Computers and Peripherals”).

I/We hereby offer our tender for “**TENDER FOR Annual Maintenance Contract for Chiller, Freezer, Walking Cooler and Low Temperature Maintenance Facilities** vide Tender No. F.No.18/NRCP/09-10 dated 16.10.2017” at the rates given in the BOQ, duly filled in and signed by me/us and hereby also affix my/our signature(s) below this tender voluntary and full acceptance of all the terms and conditions of this tender, which shall be the agreement between the above tender calling authority and myself/us.

Signature of the Tenderer:

Name of the Tenderer / Firm:

Capacity/Designation in which signing:

Full address of the Tenderer with Seal/Stamps

Place:

Date: